



26 August 2026

[Redacted]
[Redacted]
[Redacted]

Official information request

Our ref: R001604

Tēnā koe [Redacted]

Thank you for your Official Information Act 1982 (OIA) request to the Ministry for Regulation (Ministry) received on 11 August 2026. You requested:

Kia ora,

[Redacted] is contacting you to make a request under the Official Information Act for a copy of your current mahere reo.

Thank you,

[Redacted]

On 11 August 2026, we contacted you to seek clarification of the term “mahere” and whether you were referring to a Māori language plan. You replied on 14 August 2026 and indicated:

"Mahere reo" is the designated title used in Cabinet memos and all-of-government policy. If Te Manatū Waeture has created another name then that might possibly be it, but it would be an irregular move. I expect that is confusing. Can you please check both? The content will tell me which one I'm interested in.

Decision on your request

I have decided to grant your request.

Information released to you

Attached as **Appendix A** is a copy of the Ministry's *Public Service Census 2025 – Action Plan*. This document sets out the Ministry's planned actions, which include specific initiatives to support and increase the use of te reo Māori across the Ministry. While we do not have a

“mahere reo” per se, we have considered the Action Plan to be the document that most closely addresses your request.

Please get in contact with us again if this is not the information you are looking for.

Right of review

If you wish to discuss this decision with us, please contact hello@regulation.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we may publish this response (with your details removed) on the Ministry for Regulation website.

Ngā mihi



Aisling Risdon

Head of Ministerial and Strategic Services
Ministry for Regulation



Our successes

We're a Great Place to Work

Our people would recommend our organisation as a good place to work.

Our people feel we support and promote a respectful culture.

Our people feel valued.

Our people feel their leaders care about them.

Our people are engaged (0.83 engagement score)

Our Integrity and Principles

We trust each other to do what is right.

Our managers lead by example.

Our people are confident we are free and frank.

We know what it means to be a politically neutral public servant.

We care about providing good value for money.

We're Productive and Innovative

We collaborate to get the job done.

We feel empowered to try new things.

We learn from mistakes.

Our focus areas

Learning and Development

Some of our people feel they don't have access to all of the training or professional development they need.

Māori Crown Capability

Not all of our people feel encouraged to use te reo Māori and tikanga Māori day-to-day.

Our people feel we could do more to support the learning and improvement of te reo Māori.

Our people would like to learn more about how to effectively engage with Māori.

Our people want to learn more about how to incorporate our treaty obligations into our work.

Access to Information and Evidence

Our people feel they cannot easily access existing research and evidence.

Our people find it difficult to find existing research on particular topics.

Our actions

1. Our Internal Learning Management System (LMS) was launched in August 2025. Learning modules will continue to be added over time to meet the needs of the Ministry and our employees.
2. We will continue to develop our relationship with the Policy Project to access cross-agency policy development opportunities relevant to the Ministry's work and regularly communicate these, and other opportunities, to our people.
3. Leaders will use our new performance and development framework and ensure each team member has an Individual Development Plan in place by September 2025 and regular one-on-ones scheduled.
4. We will develop a digital capability uplift programme of work, including safely using AI and M365 to support more efficient processes in the Ministry's work.
5. We will explore Te Reo Māori training opportunities to meet the needs of the Ministry and our employees and have a plan in place by October 2025.
6. We will explore and deliver Māori Crown Relations and engagement training opportunities for our employees relevant to the Ministry's work and have a plan in place by October 2025.
7. The economics team will develop a research work programme.
8. We will develop an international work programme to build connections to relevant jurisdictions to gather comparative examples and data.
9. We will partner with other agencies (public and private), and universities, to access academic resources, research and libraries.

Your voice, our actions

The Wall Walk	 	Learning Management System launch	  
Māori Engagement	 	Copilot training	
Lunch and Learn Crown/Māori Relations	 	M365 Training	
Treaty Impact Assessment Training	 	The Policy Project	
Treaty-related jurisprudence lunchtime reading group	 	Ako Partnership	 
Launch of Whakapuāwai		Economics Research Programme	
Leadership Development Series		International Work Programme	



Learning and Development



Māori Crown Relations



Access to Information and Evidence