



3 April 2025

s 9(2)(a)

Official information request

Our ref: R00882

Tēnā koe s 9(2)(a)

Thank you for your Official Information Act 1982 (OIA) request, which the Ministry for Regulation (Ministry) received on 20 March 2025. You requested the following information:

- (I) *The results from this survey: 1 March 2024: 6/09/2024 MFR2024-116 Ministerial Policy Satisfaction Survey 1 March –31 August 2024*
- (II) *The results from this survey: 5/12/2024 MFR2024-179 Ministerial Policy Satisfaction Survey 1 September – 30 November 2024*

Response

The [Ministerial Policy Satisfaction Survey](#)¹ is used by agencies to assess their minister's satisfaction with the services provided by the policy function.

Agencies with a policy appropriation are required to include in their Estimates a ministerial satisfaction score and report the results in their actual performance in their next annual report, using the Ministerial Policy Satisfaction Survey. Agencies use the results of the survey to improve the way they engage with their minister.

The results from the two surveys you have requested are shown below:

Period	Result
Ministerial Policy Satisfaction Survey 1 March – 31 August 2024	3.4 out of 5
Ministerial Policy Satisfaction Survey 1 September – 30 November 2024	3.6 out of 5

¹ <https://www.dpmc.govt.nz/publications/guide-ministerial-policy-satisfaction-survey-guide-to-the-ministerial-policy-satisfaction-survey>

Right of review


If you wish to discuss this decision with us, please contact hello@regulation.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we may publish this response (with your details removed) on the Ministry's Regulation website.

Ngā mihi

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Aisling Risdon

Head of Ministerial Services
Ministry for Regulation